

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 144

Municipal Research Council

Mission

The mission of the Municipal Research Council is to work together for excellence in local government.

Goal Conduct an inquiry program to receive and respond to questions and research requests from city officials and staff that offers quick access to information and advice on legal and policy issues from an independent and objective source.

Performance Measure By survey, percentage of respondents stating the information provided by the Municipal Research and Services Council met their needs.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				99%				99%
Actual				0				
Date Measured								

Quarter 4 Comment Due to I-695 uncertainty did not do Survey for the FY 2000. Now that we have found new funding resources we will do the Survey in FY 2001.

Goal Provide around the clock desk-top access to MRSC databases via the internet.

Performance Measure Number of users who log onto the web-site.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				725000				900000
Actual				748000				1096400
Date Measured								